Testimonial October 3, 2018

As the small business owner of both a 24/7 nurse staffing company and a home care company, having a fully operational phone system is integral to the success of my business. I made the decision to switch to CQ Simple Communication a year and a half ago after struggling for years over the lack of appropriate service my former telephone service provider supplied my office. I had spent many frustrating days, nights and weekends troubleshooting my failed phone services.

Since making the switch to CQ Simple Communication I have been more than satisfied with the services provided! The CQ Simple staff always respond quickly to my service needs and I have come to know that I can depend on them to resolve my telephone issues immediately – even on a weekend! Another great feature that I love about my phone system is that when I opened my satellite office in Gladwin, Michigan I was able to select an extension and speak to my staff in that office, rather than dialing another office number. The features on my phone system are state of the art and very useful for my business.

I have also relied on CQ staff heavily to provide IT support to myself and my office staff. In fact, recently my laptop was struck with a crippling virus. I thought everything was lost but the CQ Simple Communication team worked tirelessly to resolve the virus and restore my computer to its former full function. If I hadn’t had this support the virus would likely not have been isolated soon enough and I would have had additional burden and expense for my business.

Simply put, making the switch to CQ Simple Communication was the best business decision I could have made for my phone and IT services. It doesn’t matter the day or time, I know I can speak to someone about a phone or IT problem and that provides me great peace of mind.

Wendy R White, Business Owner

ATC Healthcare Services and CareBuilders at Home