

# Nimbus500



## Usage Specifications:

Up to 500 extensions  
Up to 300 concurrent calls

## Technical Specifications:

2-Core 3.70GHz --3MB Cache, 4 CPU Threads -- Intel Core  
16GB (2 x 8GB) -- DDR4 ECC Un-buffered Memory  
2x480GB SSD - Raid 1 Configured  
Dual Intel® I210-AT Gigabit Ethernet LAN ports  
400W (1+1) Redundant Short-depth AC-DC HE power supply

Chassis:  
1U Rackmount Server Chassis  
Rack Unit Height: 1.7-inch  
Dimensions: 16.9" (D) x 19" (W) x 1.7" (H)  
Metal thickness: 1.2 mm

## ADVANCED CAPABILITIES

### Integration with CQ IP Phones

Designed specifically for NimbusVoice, the CQ Simple provisioning tool is built into every platform, allowing for simple and easy provisioning of CQ IP Phones.

### Personal Administration

#### User Control Panel

UCP provides each user with a web based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their extension settings like call forwarding, follow me, call waiting and do not disturb.

### Desktop Integration

#### NimbusDashboard

Allows for dynamic viewing of your NimbusVoice system. Showing exactly who is on the phone, who they are talking to and how long they have been talking. Listen to phone calls with the option to whisper to your agent. Great for coaching on sales calls. Includes visual voicemail and IM along with presence and a click to dial phonebook.

**Nimbus appliances are purpose-built, high-performance PBX solutions from CQ Simple. Designed and rigorously tested for optimal performance, these appliances are the only officially supported hardware solution for NimbusVoice.**

## FEATURE SPECIFICATIONS

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### Basic Features

#### Business Features:

- » Flexible time-based call routing
- » Built in conference bridge/service
- » Hunt / Ring groups
- » Music on hold
- » Voicemail blasting
- » Follow me / Find me calling
- » Personal IVRs
- » Wake up calls
- » Support for video calls, IM & presence
- » Secure communications (SRTP/ TLS)
- » Directory & Dictation
- » Calling queues (ACD/IVR)
- » Customizable announcements

#### Calling Features:

- » Three way calling
- » Voicemail
  - > Voicemail to email
- » Caller ID
- » Call transfer
- » Call recording
- » Do not disturb
- » Call forwarding
- » Call waiting
- » Call history
  - > Call detail records and call event logging
- » Speed dials
- » Caller blacklisting
- » Paging / Intercom
- » Call screening
- » DISA

#### Telephony Support:

- » Open standards support for multiple signaling protocols
  - > SIP
  - > IAX2
  - > \*PRI/T1/E1
  - > \*POTS/Analog
  - > \*ISDN
- » Soft phone support
- » Specialty device support
  - > Door phones
  - > Overhead paging
  - > Strobe alerts
  - > Paging & voice gateways
  - > Failover devices

\*Not available on Nimbit or Nimbus40

#### Multiple Language Support:

- » English
- » Bulgarian
- » Chinese
- » German
- » Hebrew
- » Hungarian
- » Italian
- » Portuguese
- » Russian
- » Swedish
- » Spanish
- » Japanese

#### End User Applications:

- » User Control Panel (UCP)

#### Administration:

- » Bulk import utilities
  - > Trunks
  - > Extensions
  - > Users
  - > Phone numbers
- » System dashboards
- » Integrated intrusion detection

### Enhanced Features

#### Licensing Options:

- » **NimbusDashboard**
  - > Call management and presence desktop for end users
- » Call/Contact Center Features
  - > Enhanced call center functionality
- » EndPoint Manager
  - > Third party phone support for non-CQ Simple IP phones
- » High Availability
  - > 1:1 active/standby two-box redundancy to guarantee business continuity (Not available on **Nimbus40**)

