



To Whom It May Concern;

I'm Linda Doan; President/CEO of COPOCO Community Credit Union. Please consider this letter as my recommendation of CQ Simple's Total Care Service for all businesses to consider using. To my amazement, Total Care simply means they take total responsibility to support everything across the board from Telephone Systems to IT Data Storage and Cyber Security Management and everything in between. From providing the most advanced telecommunication hardware systems to remote monitoring, automated patch management, antivirus and malware protection to cyber education, training and system reporting, CQ has everything we needed. And they accomplished it all on an economic monthly budgeted basis.

Their team includes a PhD in IT who directs all product development, system reporting and customer education. As a result of his involvement, CQ Simple presents the subject of Cyber Security in an easily understandable manner with an exceptional depth of knowledge and expertise.

I'm now a strong supporter that their maintaining a continuous education program is a critical element in preventing hacking attacks upon our confidential customer data. So, if you need the best solution available today to protect your company from hackers worldwide, I suggest you look at CQ Simple. They really can help protect your company's confidential data.

A handwritten signature in cursive script that reads "Linda Doan".

Linda Doan

President/CEO/COPOCO Community Credit Union

Bay City, Michigan

Wilder Road Main Office: 4265 Wilder Rd. • P.O. Box 1520 • Bay City, MI 48706-0520

Phone (989) 684-1873 • (800) 292-2897 • Fax (989) 684-3631

Straits Drive Branch Office: 1479 Straits Drive • Bay City, MI 48706 • Phone (989) 922-2001 • Fax (989) 686-9810

Cabaret Trail Branch Office: 3262 Cabaret Trail S. • Saginaw, MI 48603-2266 • Phone (989) 799-8636 • Fax (989) 799-8866