

CQ

# Simply Hosted+

Combining Power and Value for Your Business





# Cultivate Team Collaboration

SimplyHosted+ is a feature-rich unified communications solution that offers a suite of powerful services. SimplyHosted+ is available for businesses of all sizes, and the platform is intuitive to use with endless features and benefits.

## Easy to Use, Fully-featured UC Solution, For Seamless Team Communication

SimplyHosted+ offers a suite of voice communication services for growing organizations. It is a feature-rich, telephony Unified Communications as a Service (UCaaS) platform; and is intuitive to use with 100+ powerful features. With SimplyHosted+, you have on-demand access to a wealth of impressive extension and system options. While SimplyHosted+ is robust, it is instinctive to use and uncomplicated and allows you to optimize productivity and still stay within your budget. SimplyHosted+ works with redundancy, meaning you should not be out of touch or out of service.

### TOP REASONS TO CHOOSE SimplyHosted+



#### Simple Set-Up & Easy to Use

Quick set-up with our dedicated onboarding experts to ensure smooth transitions and an easier learning curve.



#### Affordable and Flexible

Competitive rates with flexible terms that meet any business budget, of all sizes, along with the immediate ROI they are looking for.



#### Business Continuity

SimplyHosted+ ensures that you should not be disconnected from clients or employees by a disaster.



#### Call Panel

A high performance, highly responsive call panel with advance features and functionality.



#### Professional Service

Access to industry experts to support you every step of the way.



#### Scalability

As you add extensions, your SimplyHosted+ subscription is flexible to grow from 1 to 10,000 seats.



## HIGH-PERFORMANCE CALL PANEL

# Communications Made Easy

SimplyHosted+ offers a highly responsive call panel to give you insight to the active calls on your system. From when and what callers are in a conference room, to who is waiting in a queue, and how long they have been waiting.

Call Panel with the advanced features and functionality users need to conduct day-to-day business. The main Navigation Bar across the top of the screen engages users with access to the Call Panel features all-in-one application.

## CALL PANEL FEATURES

### User Features

- » Add and Remove User
- » See Current User Status
- » Access Voicemail
- » Listen to an Active Call
- » Personal/Company Contacts

### Queues

- » Management of Queues
- » Queue Statistics
- » Viewing a Queue
- » Agent Pause/Unpause with Status Codes

### Voicemail

- » Check Voicemail
- » Manage Options
- » Change Settings
- » Record Greetings

### CDRs

- » Adjust Date Range
- » Access Call Records
- » Call Back Feature
- » View Inbound and Outbound Calls

### Softphone

- » Dialpad to Make Calls
- » Access Voicemail
- » Call History
- » Manage an Active Call

### Settings

- » Call Forward
- » Follow Me
- » Do Not Disturb
- » Call Waiting
- » Call Parking

### Conferences

- » Add/Remove a Conference
- » Conference Display Information

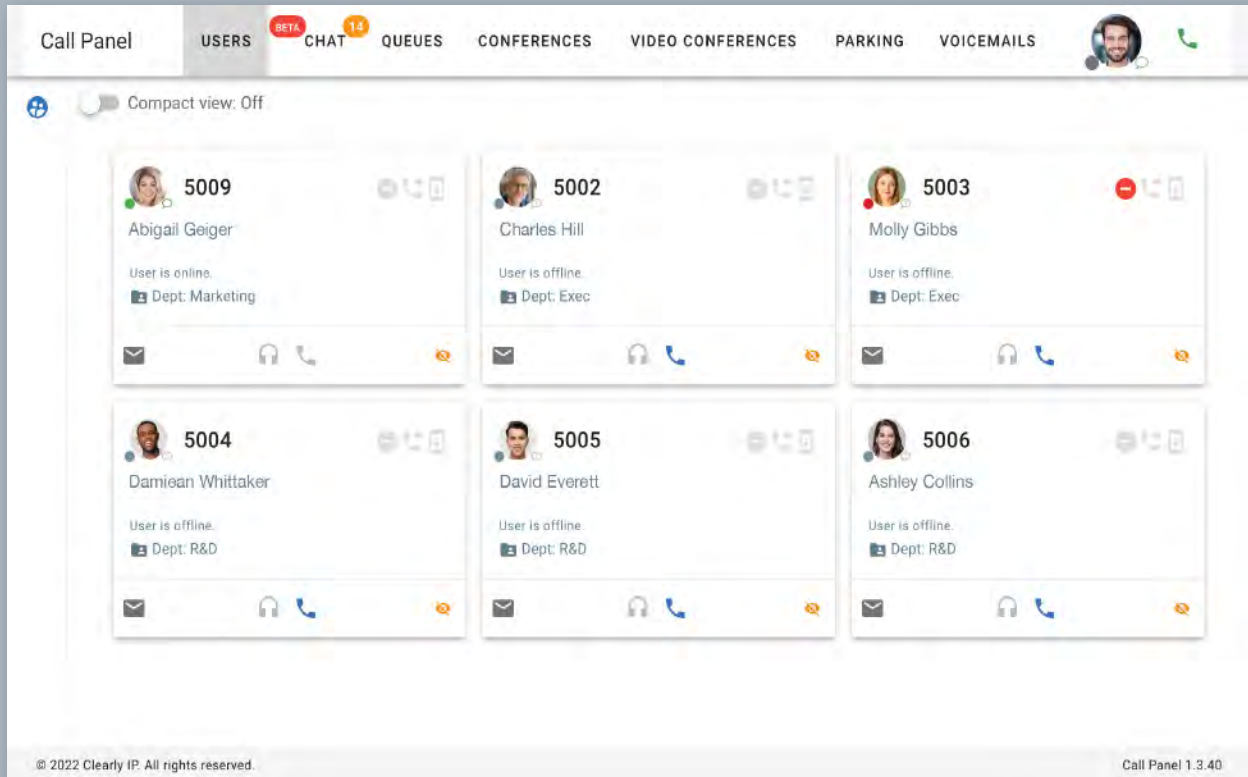
### Video Conferencing

- » Screen Sharing
- » Chat
- » Presenter Switching
- » Collaborative Document Review



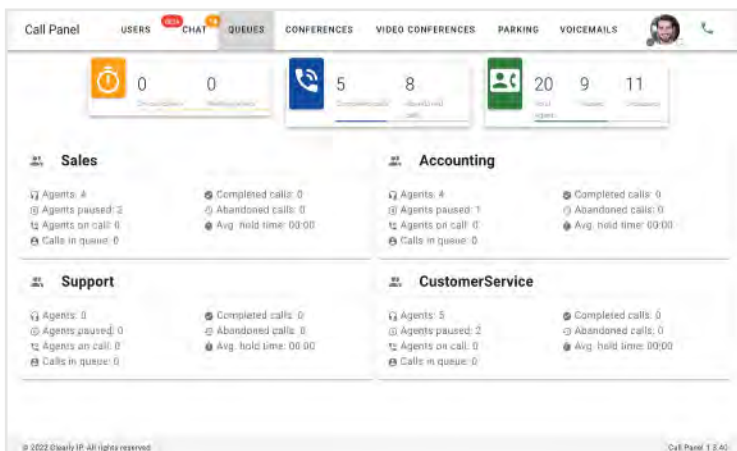
# A Simple User Management System

## Enhanced User Visibility and Access



The SimplyHosted+ Call Panel will streamline management processes and improve work flow for users. The Call Panel provides quick and efficient access to the operation and management of the phone system. With simple set up of users, management of permissions along with control of users access. Simple and efficient monitoring of users status and evaluation of calls through a user friendly interface. The Call Panel is call management simplified, providing a time-saving improvement to how your organization communicates.

## Call Center Management

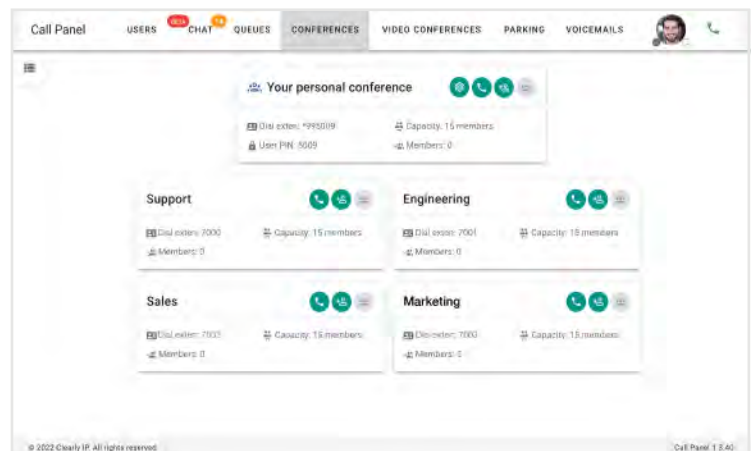


### Improve Call Center Performance

#### Monitor & Manage Queues

- » Complete Management of Queues
- » Access to Queue Statistics
- » Ability to View a Queue
- » Agent Pause/Unpause with Status Codes

## Conference Room Management

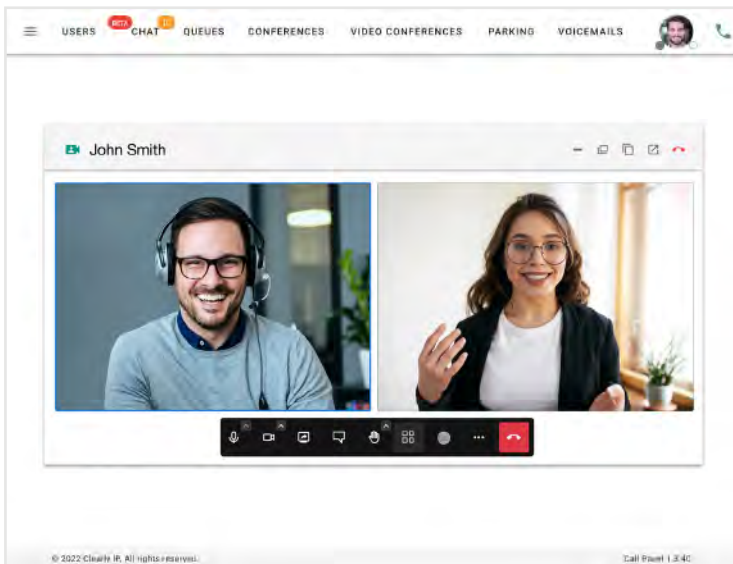


### Managing Conference Rooms made easy.

#### Conference Management

- » Conference Room Management
- » Add and Remove a Conference
- » Conference Display Card Information
- » Mute/Unmute Callers

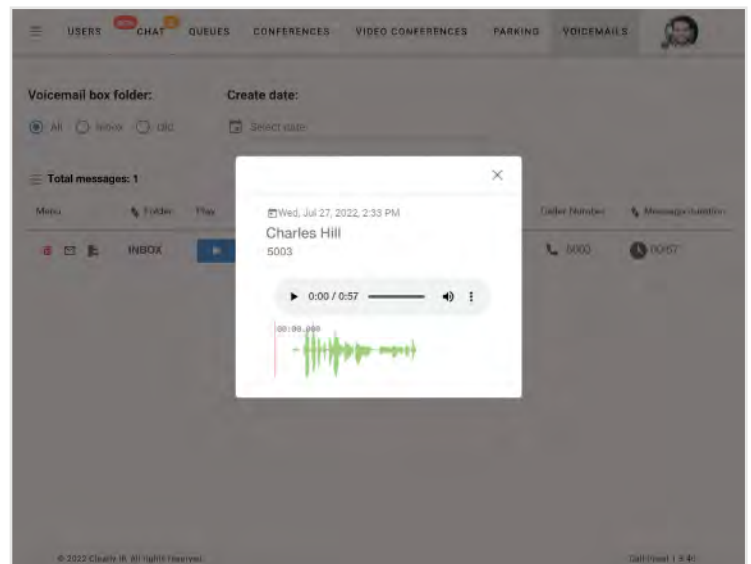
## Video Conferencing



### Intuitive Video Conferencing Platform Modern Workplace Collaboration

- » Screen Sharing
- » Chat
- » Presenter Switching
- » Joint Annotation

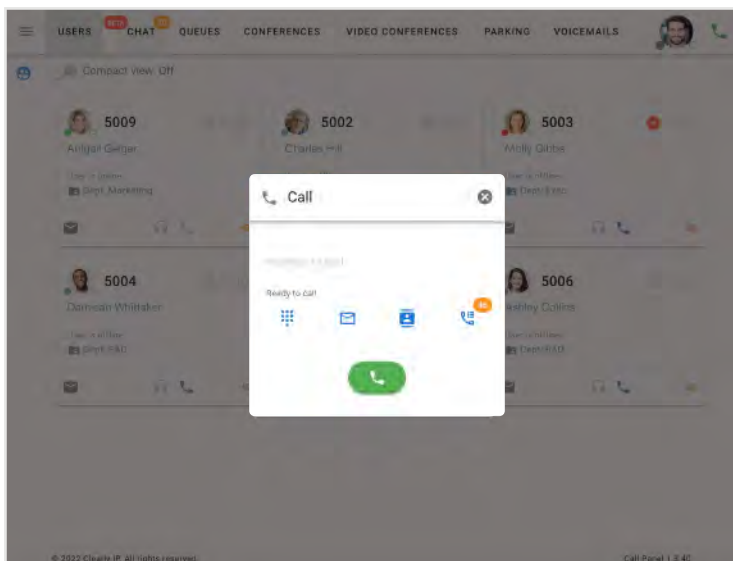
## Voicemail Platform Administration



### Manage Voicemail Greetings & Call Flow Monitor & Manage Voicemail Platform

- » Check Voicemail
- » Manage Options
- » Change Settings
- » Record Greetings

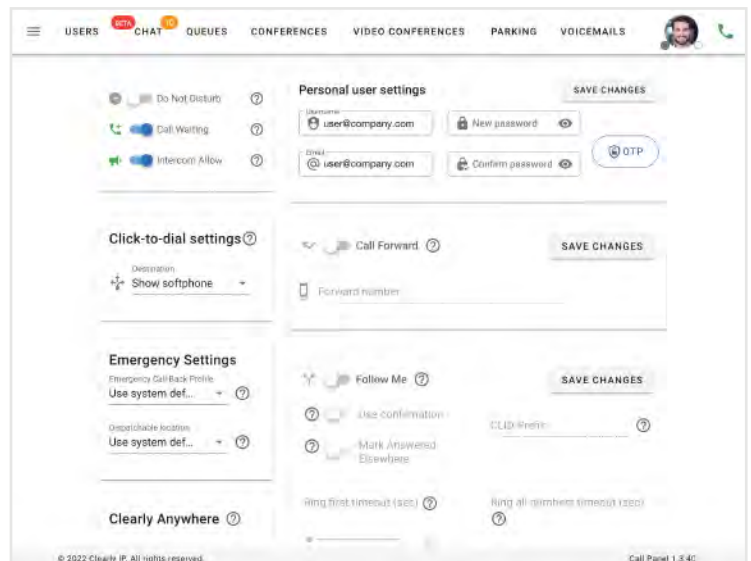
## Desktop Softphone



### Collaborate Seamlessly with Co-workers Change Settings Quickly and Easily

- » Dialpad to Make Calls
- » Access Voicemail
- » Call History
- » Manage an Active Call

## Settings Control



### Easy Set Up and Management of Settings Change Settings Quickly and Easily

- » Call Forward
- » Follow Me
- » Do Not Disturb
- » Call Waiting

# Limitless Communications Anywhere in the World

The workforce today is often not tied to a single location. With the surge in work-at-home employees, telecom systems have had to adjust quickly. There are people working for global companies from their home, a hotel, or even their favorite coffee shop. When the possibilities for location are limitless, the communications solution needs to match.



Clearly Anywhere is a feature-rich mobile softphone designed for busy professionals. Enjoy limitless communications with ease of use to make & receive telephone calls over the internet on your smartphone. Clearly Anywhere can be installed on a tablet or smartphone which allows you to leverage the same powerful performance and connection your desktop work phone has... anywhere and everywhere.

Benefit from the advantages of using Clearly Anywhere with access to all of your phone system VoIP features, with an easy-to-use interface that works with SimplyHosted+.

Never miss another phone call. Using a softphone gives users the much-needed flexibility they need along with a host of options when it comes to features and functionality. From the intuitive interface to the many built-in caller settings, users can customize Clearly Anywhere to fit their personal business needs.

## CLEARLY ANYWHERE FEATURES

Clearly Anywhere comes with the standard telephony features such as answer/receive, mute, hold, transfer, flash and much more...



Company  
Voicemail



BLF  
(Busy Lamp Fields)



Call Transfer



Conference



Call Record



Call History



Private Time



Quick Dial



Do Not  
Disturb Options

# Your Extension, Everywhere You Need It to Be With Clearly Anywhere Softphone

The workforce today is often not tied to a single location. With the surge in work-at-home employees, telecom systems have had to adjust quickly. There are people working for global companies from their home, a hotel, or even their favorite coffee shop. When the possibilities for location are limitless, the communications solution needs to match.

Have the freedom to work your way. A major benefit of using the Clearly Anywhere softphone is being able to take it anywhere. Install the application on any Android or iOS device. You never have to worry about the cost of moving and reinstalling equipment, it's a simple software application download, and you're in business!

## Your office in your pocket.

Regardless if a salesperson is on the road, an executive is working from another office, or someone is working from home. Your office phone is anywhere you need it to be.

It's not necessary to forward calls. Your extensions inbound calls will ring on your mobile device, the same way they do on your desktop phone. SimplyHosted+ handles everything.

